

# PORTUGAL ALGOZ APARTMENT

<http://www.algarveapartmentonline.co.uk/>

## BOOKING CONDITIONS

### 1. **Insurance:**

- a. As with all holiday accommodation once a booking has been accepted (either in writing or by telephone) a legally binding contract does exist.
- b. Guests are strongly recommended to take out 'holiday cancellation insurance'.

### 2. **Booking:**

- a. If we have advised you verbally or by e-mail that the date(s) you require for your holiday are 'available' and you have 'provisionally' booked then if you wish to proceed with your booking, please print off the booking form from our website and complete all the details.
- b. This form should be returned within 7 days together with your deposit cheque to the value of 25% of the tariff fee.
- c. A booking is not confirmed until this has been received and our booking confirmation will be sent to you by e-mail.
- d. If your booking is made within 8 weeks of your holiday start date the full amount of the tariff fee will be required plus the additional £150 damage deposit as detailed in 3. below.

### 3. **Balancing Payment & Damage Deposit:**

- a. A cheque covering the balancing payment will be required 8 weeks before the start date of your holiday.
- b. **Plus** and additional £150 damage deposit which will be refundable in full or part dependant on the 'inspection report' from our Agent detailing any loss, damage or excessive cleaning that is required.
- c. On receipt of the balancing payment/damage deposit our confirmation will be sent to you by e-mail.

### 4. **Cancellation:**

If due to unforeseen circumstances you do have to cancel your holiday, the following cancellation charges will apply. Remember to deduct your deposit **after** you have calculated the % of the total cost figure.

- a. Up to 13 weeks notice of cancellation – loss of deposit - **no balance will be due.**
- b. 12 weeks 6 days notice of cancellation **40% of the total cost of your holiday.**
- c. 11 weeks 6 days notice of cancellation **55% of the total cost of your holiday..**
- d. 10 weeks 6 days notice of cancellation **70% of the total cost of your holiday..**
- e. 9 weeks 6 days notice of cancellation **85% of the total cost of your holiday.**
- f. 8 weeks 6 days (or less) notice of cancellation the **full balance** will become payable.

### 5. **Re-Letting:**

- a. In all of the circumstances detailed in 4 above we will do our very utmost to re-let the apartment in the event of a cancellation.
- b. The dates will be immediately posted on our website (stop press page) and covered by on-going or new advertising.
- c. If re-letting is successful we will refund the full cost of the holiday (which will be equal to that paid or less if we are unable to secure the same tariff fee) less an administration charge of £25.
- d. Cancellations must be advised to us immediately by telephone and confirmed in writing.

### 6. **We reserve the right at our absolute discretion to:**

- a. Refuse any booking, which in our opinion may be unsuitable whether by reason of numbers, composition or false declaration.
- b. Refuse or terminate the stay of any guest causing a nuisance or failing to comply with any of the conditions of the booking.

### 7. **We request that:**

- a. All property belonging to the Owners will be treated with care and respect.
- b. Guests respect our 'no pets' and 'no smoking' policy.
- c. Guests do not wear soiled outdoor footwear in the apartment.
- d. All appliances to be used in accordance with manufacturer's instructions as provided.
- e. When vacating the apartment guests leave it in a clean and tidy condition..

### 8. **Arrival & Departure:**

- a. On the day of arrival guests may arrive at the apartment from 3.30pm onwards.
- b. On the day of departure guests are requested to leave no later than 10.30am.

### 9. **Force-Majeure:**

We are not liable for non-performance of any obligations under this agreement if such non-performance shall occur as a result of circumstances beyond our control which shall include (but shall not be limited to) industrial disputes, fire, floods, riots, adverse weather conditions, civil disturbances, epidemics or health risks or such similar events.